# INTERNATIONAL ROAMING

RATES

INTERNATIONAL
ROAMING

**July 2022**

## Information about the service

International Roaming charges apply to your post-paid mobile phone service when you use it in countries outside Australia. It gives your mobile phone number access to international mobile phone networks and let you make and receive calls, send and receive SMS/MMS, and access mobile data (if available).

#### What’s Included and Excluded?

International Roaming charges apply to usage of call, messaging and data services, including receiving calls and SMS/MMS messages.

## Information about pricing

This section includes a list of eligible countries for the International Roaming Day Packs (Unlimited Calls, Unlimited SMS & 200MB)

|  |  |  |
| --- | --- | --- |
| **Country** | **Zone** | **Eligible for roaming bolt on** |
| Austria | 1 | Yes |
| Belgium | 1 | Yes |
| Bolivia | 4 | No |
| Brazil | 2 | Yes |
| Bulgaria | 3 | Yes |
| Canada | 1 | Yes |
| Cambodia | 1 | Yes |
| China | 1 | Yes |
| Cook Islands | 4 | No |
| Croatia | 1 | Yes |
| Czech Republic | 1 | Yes |
| Denmark | 1 | Yes |
| East Timor | 2 | No |
| Egypt (Arab Republic) | 2 | Yes |
| Estonia | 1 | Yes |
| Fiji | 1 | Yes |
| Finland | 1 | Yes |
| France | 1 | Yes |
| Germany | 1 | Yes |
| Greece | 1 | Yes |
| Guernsey (UK) | 3 | Yes |
| Hong Kong | 1 | Yes |
| Hungary | 1 | Yes |
| India\*\* | 1 | Yes |
| Indonesia | 1 | Yes |
| Ireland | 1 | Yes |
| Isle of Man (UK) | 3 | Yes |
| Israel | 2 | Yes |
| Italy | 1 | Yes |
| Japan | 1 | Yes |
| Kenya | 4 | No |
| Kuwait | 4 | No |
| Latvia | 1 | Yes |
| Lebanon | 3 | No |
| Lithuania | 1 | Yes |
| Luxembourg | 1 | Yes |
| Macedonia (Former Yugoslav Rep ) | 1 | Yes |
| Malaysia | 1 | Yes |
| Malta | 2 | No |
| Mexico | 2 | Yes |
| Netherlands | 1 | Yes |
| New Caledonia | 4 | No |
| New Zealand | 1 | Yes |
| Nigeria | 1 | No |
| Norway | 1 | Yes |
| Papua New Guinea | 1 | Yes |
| Philippines | 1 | Yes |
| Poland | 1 | Yes |
| Portugal | 1 | Yes |
| Qatar | 2 | Yes |
| Republic of Korea | 1 | Yes |
| Romania | 3 | Yes |
| Russia | 1 | Yes |
| Samoa | 1 | No |
| Saudi Arabia | 2 | No |
| Singapore | 1 | Yes |
| Slovak Republic | 1 | Yes |
| Slovenia | 1 | No |
| Solomon Islands | 2 | No |
| South Africa | 2 | Yes |
| Spain | 1 | Yes |
| Sri Lanka | 1 | Yes |
| Sweden | 1 | Yes |
| Switzerland | 1 | Yes |
| Taiwan | 1 | Yes |
| Thailand | 1 | Yes |
| Tonga | 1 | No |
| Turkey | 1 | Yes |
| UAE | 2 | Yes |
| UK | 1 | Yes |
| USA | 1 | Yes |
| Vanuatu | 1 | Yes |
| Vietnam | 3 | No |

**\*\*India (Note: This excludes Bihar, Orissa, UP East, West Bengal)**

## Pricing - PAYG Rates

PAYG rates ONLY apply, if the country is not eligible from

The international roaming day pack list above.

|  |  |
| --- | --- |
| International Roaming Calls\*  | Calls Made and Received per 60 secs. |
| Countries in Zone 1  | $1.50  |
| Countries in Zone 2  | $2.50 |
| Countries in Zone 3  | $5.00  |
| Countries in Zone 4  | $6.250  |
| \**Call charges apply for incoming and outgoing calls.* |
| International Roaming SMS  |  Per Message Sent |
| Countries in Zone 1  | $.625  |
| Countries in Zone 2  | $1.250 |
| Countries in Zone 3  | $1.250  |
| Countries in Zone 4  | $1.250  |
| *Per message charges only for outgoing SMS.* |
| International Roaming Data  | Per KB  |
| Countries in Zone 1  | $0..938  |
| Countries in Zone 2  | $1.250 |
| Countries in Zone 3  | $2.500  |
| Countries in Zone 4  | $3.750 |

## How to activate International Roaming

The International Roaming Day Pack Bolt On auto activates and charges when you first use it overseas.

## Other Information

If you have any questions, we encourage you to contact your agent:

***Peak Connect***

***sales@peakconnect.com.au***

***02 6324 5555***

Visit ***www.peakconnect.com.au*** to find more information about call and data usage.